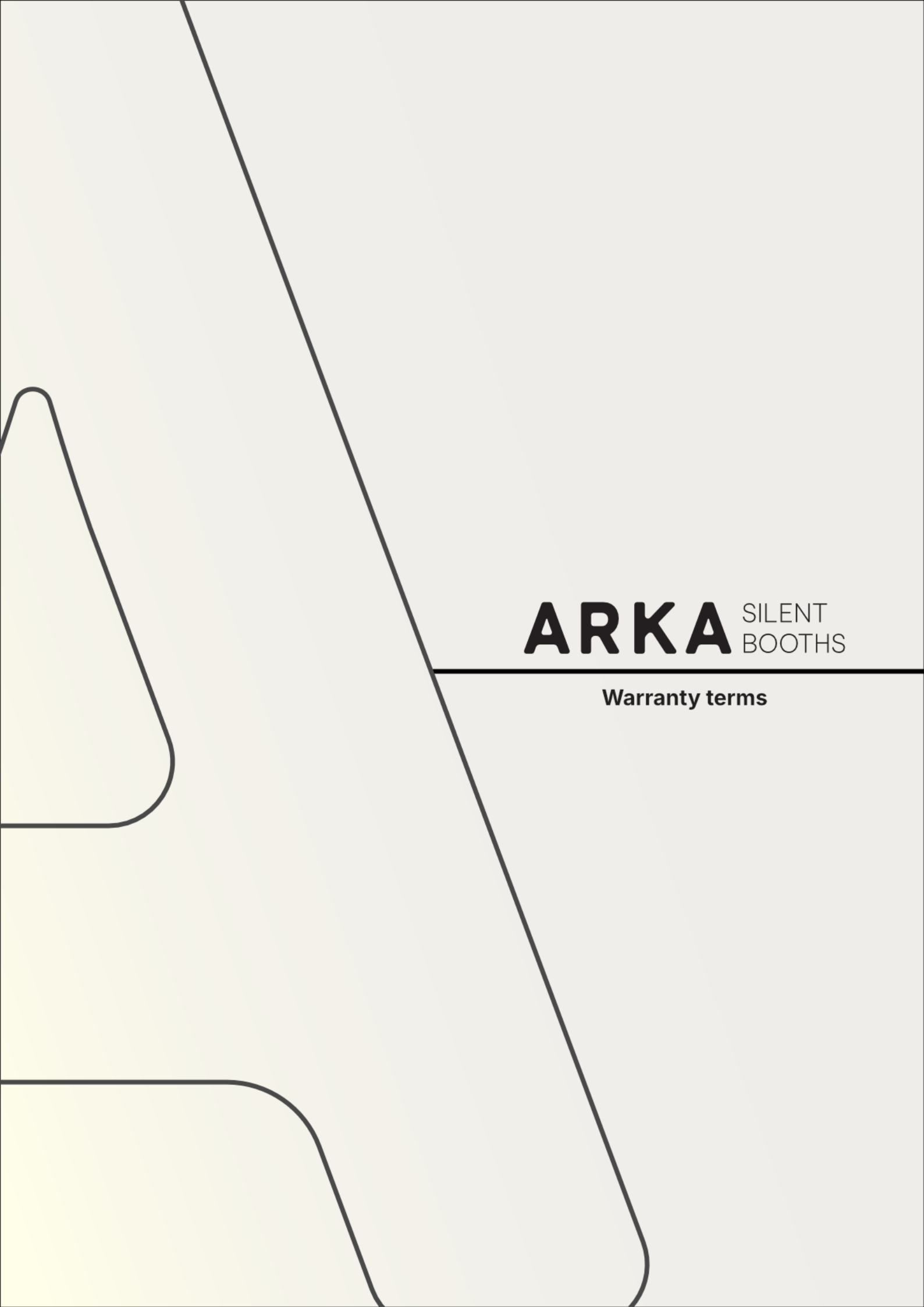




ARKA SILENT
BOOTHs

Warranty terms

Warranty provider: ARKA AK LTD, registration nr. 40203540500
ARKA Silent address: Ata Kronvalda iela 40/11, Cēsis, Cēsu novads,
LV-4101
Warranty contact information: warranty@arkasilent.com

Warranty period: Standard warranty: 2 years.

Extended warranty (up to 4 years) is available if all conditions below are met:

- The booth is assembled by ARKA Silent certified installation specialists.
- After the initial 2-year warranty ends, the booth undergoes an inspection and service performed only by Arka Silent certified specialists.

When the warranty starts: The warranty becomes valid only after ARKA Silent receives a fully completed Initial Assembly Report.

The Initial Assembly Report confirms that the booth was installed correctly and according to ARKA Silent requirements. It must be submitted no later than 3 months after the product is shipped from Arka Silent's warehouse.

Warranty service:

- Arka Silent will provide warranty service as soon as reasonably possible, and no later than 50 days after the warranty claim is approved.
- Service is provided by ARKA Silent or certified subcontractors.
- Simple repairs may be carried out by the end customer only with ARKA Silent's instructions and written approval.
- ARKA Silent covers approved service parts and labor.
- Unless agreed otherwise, replacement parts will be shipped to the original delivery address.

When warranty service may be refused:

Arka Silent may refuse warranty service if any of the following applies:

1. Assembly and/or required inspections were not performed as described above.
2. Damage was caused by incorrect use, incorrect maintenance, or reassembly.
3. The booth has been modified or repaired using materials, parts, or methods not approved by ARKA Silent (e.g., fan replacement, non-standard desk, aggressive household chemicals, etc.). See "Care and Maintenance" for approved cleaning and care.
4. Installation was not performed according to the installation manual.
5. Care and maintenance guidelines were not followed.
6. The booth was used in an unsuitable environment (e.g., outdoors, high humidity, or excessive dust).
7. Damage was caused by force majeure or external factors outside ARKA Silent's control (e.g., earthquake, flood, fire, vandalism, theft).
8. The product was moved and installed in a different geographic region than the original delivery location (country).

What is covered:

The warranty applies to the booth and its permanently attached components, such as:

- Table
- Digital control module
- LED lighting
- Fans
- Structural panels

The warranty does not cover:

- Loose/unattached items (e.g., chair, bench, movable table).
- Damage to the surrounding room caused by use of the booth (e.g., floor scratches, door impact marks).
- Normal wear and tear (e.g., scratches on paint or glass, wood movement due to humidity/temperature, fabric pilling from friction).

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